

Vivi Customer Referral Program Terms & Conditions

1. Eligibility

- The Vivi Referral Program ("Program") is open to **existing Vivi customers** with an active subscription in the UK or EMEA.
- Referrals must be **new schools or educational institutions** that are not already Vivi customers.
- Employees of Vivi are **not eligible** to participate as referrers.

2. Referral Submissions

- Referrers must submit referrals using the official **Vivi Referral Form** via the program landing page.
- Only referrals submitted through the official form will be considered.
- Each referral must include accurate contact information for the referred school.

3. Program Rewards

- **Standard subscription customers (referrers):**
 - Receive one additional Vivi unit for the remainder of your contract, per referral that is successfully signed up as a paying Vivi customer.
- **Site-licensed customers (referrers):**
 - Receive **£100 off your next site license renewal** when a referred school successfully becomes a paying Vivi customer.
- Rewards are only credited once the referred subscription is confirmed and payment is completed.
- **Referrals are unlimited and cumulative.** For every eligible referral that results in a new subscription, the referrer will receive the applicable reward.

4. Limitations

- Rewards are **non-transferable, non-exchangeable**, and **cannot be redeemed for cash**.
- Vivi reserves the right to **verify all referrals** and reject any referral that does not meet the Program criteria.
- Vivi reserves the right to **modify or cancel** the Program at any time, with or without notice.

5. General Terms

- Participation in the Program constitutes acceptance of these Terms & Conditions.
- Vivi may amend these Terms & Conditions at any time. Updated T&Cs will be published on the Program landing page.
- Referrers and referred schools agree to comply with **data protection regulations** (including GDPR).
- Referrals are **unlimited and cumulative**; however, Vivi reserves the right to withhold rewards in cases of misuse or fraudulent activity.
- Vivi accepts no responsibility for any technical issues, delays, or failures in processing referrals.
- By participating, you agree that Vivi may contact referred schools regarding the Program and services.